

Client Education

October was a very busy month for us with two client focused events taking place.



The first was our extremely popular First Aid for Horse Owners course designed to make owners feel more confident when dealing with challenging situations with their horse. The day was filled with a mix of theory and practical including presentations and an anatomy session from Ben and a bandaging and poultice work shop with Ali and Georgia. Lucinda and Georgia kindly brought their own horses in for the practicals and we were super lucky with the weather so had brilliant day all round. Thank you to all who attended.

Next we joined forces with the ladies from Dengie Horse Feeds to host a fascinating evening all about the latest in Equine Gastric Ulcers. We had a very informative presentation from our vet

Lily explaining the signs to look out for, how we diagnose and what treatment options are available and then heard from Katie Williams nutritionist for Dengie who spoke about the science behind feeding a horse with gastric ulcers and what we can do to prevent them. Sam and Lily also performed live demos of a gastroscope on two horses allowing people to really understand what gastric ulcers can look like in horses. We all had such a great evening with some really lovely feedback and hope to be working with the team from Dengie again soon.



tell us what you think

Win £50 off your account

Win £50 off your account We want to continually improve to provide you with the best possible service and be the FIRST place you turn to for your horse's healthcare. To help us do this we have a short online survey that should only take a few minutes to complete and we really would appreciate hearing your views on how we're doing. You can access the survey via this link

<u>https://forms.office.com/r/OWEgQTmjCp</u> at the bottom of your invoice or from our Facebook page. As a Thank You for your time, every 3 months we select a client at random who has either completed the online survey or left us a review on Facebook / Google to receive £50 off their next vet's bill or as a credit on their account. Good Luck!

Ben's Marathon Efforts Continue

In April, Ben will be taking on the London Marathon yet again to raise funds for Brooke - Action for Working Horses and Donkeys. This will be the 7th time Ben has run the race for the international welfare charity (or 8th if you include the time he ran it around and around his garden during Covid lockdown!).

Over the years, with the amazing support of all our wonderful horse owners, we have raised many thousands of pounds to support hard working equines in the poorest communities around the world. If you're able to help Ben reach his fundraising target of £2000, please donate via <u>https://2024tcslondonmarathon.enthuse.com/pf/ben-portus</u>



Thank you once again for your support. Every donation, no matter how small, makes a huge difference.

Practice Improvements

If you've visited the practice recently, you may have noticed some changes along the



driveway. Some time ago the practice acquired additional land. We have now put in improved drainage, with a new pond and wildlife area. During October, new paddock fencing has been installed, providing us with 5 turnout paddocks for our inpatients. Later this year, work will begin on installing a new septic tank to replace our failing old one. This is all part of a planned programme of practice upgrades

Seasonal Vaccination Reminder

Do you have an annual vaccination or part of the primary course due around the Christmas

period? It's best to be organised and get these booked in as soon as possible to make sure you stay within the guideline dates. Our zone day appointments are available right up until Christmas and then will take a short break between the end of December and the new year before getting straight back on track. We need to see your horse's passports when we visit to record vaccinations & to check the section 9 (food chain status). Why not ask the vet next time for one of our lovely passport covers?



www.patonandlee.co.uk | www.facebook.com/patonandlee | 01376 513369 | info@patonandlee.co.uk